



# KENTISH COUNCIL POLICY

## WASTE AND RECYCLING COLLECTION POLICY

### Policy Number 07:01:2002

<b>POLICY NUMBER</b>	07:01:2002	
<b>OBJECTIVE</b>	To create one consistent policy for all residences within the waste and recycling collection area.	
<b>POLICY</b>	Adopted 27/08/2002 Reviewed 17/11/2015	Minute 8.e.1 Minute 11.4.5
<b>REVIEW</b>	The effectiveness of this policy will be reviewed every two years.	

#### 1. POLICY

The waste collection area serviced by Council's contractor is identified on the Kentish Council website. The designated mandatory collection areas are those within the restricted speed limit zone (80K or less), in the areas serviced by Council's contractor. Residents may opt out of this service for one or more of the following reasons:

- There are significant safety problems at the collection point
- The distance from the house to the collection point is unreasonable
- Undue hardship exists.

Residents outside the mandatory collection areas and within the serviced area that do not already have a collection service can opt in to the collection service if it is safe for the contractor to collect from the site.

Council may at the manager's discretion provide additional services at a reduced rate due to serious illness where treatment generates additional waste or recycling to a residence on receipt of a written request from the Tasmanian Health Department or a medical provider.



## 2. PROCESS

**Assess any written request in relation to waste collection or to opt out of waste collection in the mandatory waste collection area by taking into account one or more of the following reasons.**

- There are significant safety problems at the collection point
- The distance from the house to the collection point is unreasonable
- Undue hardship exist

**Order a waste bin & recycling bin from Councils Contractor**

- On receipt of a signed request form from the ratepayer
  - Council's contractor will assess the site and deliver bins to a safe collection point.

**When Council is notified of occupancy for a new dwelling - Check the location of the dwelling in relation to waste collection areas**

- If within the mandatory collection area (*check that a bin has not already been requested and delivered to this address before action*)
  - No action required if bins are already at the site.
  - Order bins if no bins on-site.
- If within the opt in area, phone the rate payer if possible and post out the waste and recycling collection opt in form.
- If outside the collection area no action is required.

At any time a rate payer whose residence is located in the "opt in area" requests this service the ratepayer will need to complete and sign the "opt in form", when this has been received Council staff will request waste and recycling bins for the residence from Councils contractor. If additional or larger (240 L) bins are required anywhere within the waste collection area the ratepayer will need to complete and sign the "opt in form" before additional or larger bins are ordered.

Waste collection area information is accessible on Councils website.

Manager should assess without prejudice on a case by case basis any written request from the Health Department or Medical Provider.